

Participants' Thoughts on CPML's "Boot Camp" Workshop*

"I have never experienced a workshop of this kind. It helped me understand due to the fact that I was so deeply involved. I have attended several workshops and this was by far the most beneficial. I would highly recommend this workshop to any associate."

"This program is a great success. I feel all management from my company would benefit from it. I never have stepped back and put myself in the worker's place. Now that I have been put in that place, I feel I can manage my employees better. Thank you for everything."

"In my opinion, this is one of the best professional training courses I have attended. The approach really made a great impact. The role players did a tremendous job. This will definitely be an experience that will benefit me a great deal professionally. Thank you for the experience."

"I have been to many training seminars and this one I will remember forever. Many of the others I have forgotten, so I would have to say this is the best by far. Yesterday I thought these people were crazy, but today all I can say is wow! – they are great teachers. Thanks for the learning experience."

"Being fifty years old and having attended numerous management seminars of various type and description, I can honestly say that this is the best experience of the like that I have had. I take with me a different insight in dealing with problems on a daily basis in the workplace. One that is absolutely positive. Thanks for your hard work and commitment."

"I think that this was very informative as well as more interesting than any other seminar that I have been involved with. I would recommend to my HR department to send more, if not all, of our managers."

"Program was excellent. Learned more by being engaged in a real time learning environment. Excellent role players and instructors."

"This workshop is a real great tool so we can understand that issues with associates are important and need attention. I understand that the so called (books) are not important or needed, we turn our attention towards associates. Thanks, will carry on."

"This was one of the most visual and authentic workshops I have been a part of. The players really played. Don't change one single thing."

"I really enjoyed this workshop. I was very apprehensive and had no idea what to expect. I learned a lot about myself because I was forced to step outside my comfort zone and take a hold of the situation. I also learned many interesting facts about unions. Thanks."

"Unique experience. The actual "living through" the campaign was the best learning tool. Much better and more interesting than a normal training seminar."

“Role players presented me a lot of challenges that I am not normally accustomed to. The opportunity helped me realize the “mess” my company could be in if we simply don’t listen and follow up fair and consistently to the needs of our employees. Personal note: I learned more in this training than any other. Great job!”

“During the day yesterday, I had about 7 or 8 emotions trying to come out at once – the main one was frustration. Following close by was pity – that coming from the helplessness that these employees were feeling. I wanted to help, but could not take away the hatred, hurt, and distrust that they had for their leadership. I saw my own employees in some of these role players and felt that maybe I was in some way at fault, so your session has brought more light into my supervisory position and hopefully will change my actions and reactions to their needs. Thank you for the light!”

*Note: Participants were asked for their opinions of the workshop, but not their names, titles or companies.